

GENTILE CARLO

SUMMARY OF SKILLS AND QUALIFICATIONS

Programming	JS/TS • React • Python • PHP • MySQL • AWS Cloud • Docker • CSS • HTML
Applications	Photoshop • Digital Performer • After Effects • Google Suite • Unity • Max/MSP
Languages	English • Français • Italiano • 한국어 (Korean Proficiency TOPIK level 4 - 2015)
Certifications	Lean Six Sigma Green Belt (2025) • Udemy Machine Learning A-Z Python (2021)
Leadership	Team lead • Architectural software design • Driven and self-motivated

WORK EXPERIENCE

Senior Software Developer - Lead **Feb 2023-Present**
SSENSE, Montreal, QC

- Lead a team of 6-8 devs through a major migration towards a 3rd-party Order Management System. Fostered a strong spirit towards code quality and good design. Lead the Customer Care team throughout the development of a UI for CX agents to view and apply post-purchase modifications on customer orders. Made department-wide contributions to shared packages. Maintained excellent working relationships with cross-functional teams and all levels of management.

Core Competencies: Relentless drive, lead-by-example, organisation, work delegation, mentorship

Software Developer (SD3) **Feb 2021- Feb 2023**
SSENSE, Montreal, QC

- Acting lead for the Customer Care team and the Studio team. Worked on updating a chat widget, designed and developed an API for post-purchase order modifications and queries. Implemented and maintained integration layers for multiple services used by the studio team, including a content translation tool and a visual production workflow tool. Leveraged event-based serverless systems to create jobs in the 3rd-party systems and ingest content back.

Core Competencies: Stakeholder collaboration, problem-solving, resilient systems design

Software Developer (SD2) **Jan 2020 - Feb 2021**
SSENSE, Montreal, QC

- Implemented an open-search solution for the Product Information Management system. Maintained a UI for purchase order creation and management. Developed a styling closet inventory system, leveraging Slack bots to communicate requests. Implemented a custom UI catering to the needs of the Stylists.

Core Competencies: Independent contributor, full-stack experience, stakeholder collaboration

Software Developer Intern **May-Dec 2019**
SSENSE, Montreal, QC

- Maintained internal tools, bug fixes, in both backend and frontend applications. Lead a team of interns through the design and POC implementation of a studio workflow application to help the studio team improve visibility on production flows and processes. Designed and implemented a custom Scheduling tool for the Studio talent, automating Call sheet generation, email notifications and facilitating booking management.

Core Competencies: Requirements gathering, agile software development, stakeholder collaboration

English Teacher

2008 – 2015

MunBaek Elementary, MunBaek, | JuJeung Elementary, CheongJu, | Reading Ship, Suwon
Boston English Academy, CheongJu, | Reading Town, Seoul, S.Korea

- Taught English as a second language in a foreign country in various institutions, both public and private schools, to groups of students as well as one on one.

Core Competencies: Oral and written communication, decision-making, leadership, role-model

EDUCATION

Bachelor of Engineering – Software Engineering Co-op

2016- 2020

Concordia University, Montreal, QC

- GPA 3.56/4.30
- Teaching Assistant: Lead tutorials for Software Process SOEN 341
- Web programming, Computer Graphics, Programming Languages, Game Design

Master of Music – Computer Music Composition

2015

Hanyang University, Seoul, South Korea

- Korean Government Scholarship Program Awardee
- GPA 3.84/4.0
- Synthesis & Analysis, Computer Music Programming, Music Production and Editing

Bachelor of Music – Electroacoustic Composition

2008

Université de Montréal, Montreal, QC

- GPA 3.5/4.3
- Applications Musicales de l'Informatique, Musique et Mediatique, Programmation Musicale

DEC in Music, DEC in Popular Music

2004

Vanier College, Montreal, QC

- Drums, 3rd Year Jazz Program Graduate

INTERESTS

Experience Abroad

Lived in South Korea from 2008 to 2015. Studied Korean language and culture, traveled around Asia including Japan, China, Thailand, Singapore and Indonesia. Backpack trip around Europe in 2000 and again in 2015, visiting Italy, Greece, Spain, France, Germany, England, Ireland, Scotland, Czech Republic, Austria and the Netherlands. More recently, Iceland in 2024.

Push Forward

Music project involving composition, recording, engineering, merch design and live performances. Visit <https://pushforward.online>

Writing

I enjoy story telling and audio-visual forms of expression.

Sports

I played and organized ice hockey with an expat community in Korea. I play ice hockey in a recreational men's league in Montreal, snowboard in the winter, and bike ride in summer.